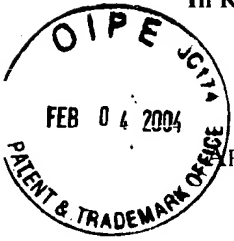


Amendment dated: February 4, 2004

Application Serial No.: 09/661,375

Attorney Docket No. 23453-020

In Response to Final Office Action mailed September 5, 2003



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE PATENT
APPLICATION OF: Hannes EBERLE *et al.*

SERIAL NO.: 09/661,375

ATTORNEY
DOCKET NO: 23453-020

FILING DATE: September 13, 2000

ART UNIT: 2655

EXAMINER Talivaldis Ivars Smits

FOR: SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC DEPLOYMENT
OF PERSONALIZED, DYNAMIC AND INTERACTIVE VOICE SERVICES, WITH
SYSTEM AND METHOD THAT ENABLE ON-THE-FLY CONTENT AND SPEECH
GENERATION

11/B
2-1-04
[Signature]
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FEB 09 2004

Technology Center 2600

AMENDMENT ACCOMPANYING REQUEST FOR CONTINUED EXAMINATION (RCE)

Mail Stop RCE

Commissioner for Patents

P.O. Box 1450

Alexandria, VA. 22313-1450

Dear Sir:

In response to the Final Office Action mailed **September 5, 2003** (Paper No. 9), please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims beginning on page 2 of this paper.

Remarks/Arguments begin on page 4 of this paper.

It is not believed that extensions of time or fees for net addition of claims are required beyond those that may otherwise be provided for in documents accompanying this paper. However, if additional extensions of time are necessary to prevent abandonment of this application, then such extensions of time are hereby petitioned for under 37 C.F.R. § 1.136(a), and any fees required therefor (including fees for net addition of claims) are hereby authorized to be charged to our Deposit Account No. 50-0311 (*Ref. No. 23453-020*).